

AMENDMENTS TO THE SPECIFICATION:

Please replace the title with the following amended title:

SYSTEM AND METHOD FOR PROVIDING INFORMATION REGARDING  
MOUNTING, DISMOUNTING AND SERVICING A BEARING OR A SEAL

Please replace the paragraph beginning on page 6, line 6 and ending on page 6, line 18, with the following amended paragraph:

According to a another approach, the support information is arranged to be provided sequentially and transmitted in several information support transmissions intending to support personnel performing one of the activities as the process proceed. A difference between this second approach and the first approach presented above is that the second approach normally includes a higher number of transmissions since it also within the scope of the present invention to transmit support information in portions supporting only a sub process of one of the activities instead of obtaining a whole set of support information supporting the whole process. Thus the second approach results in more requests for information support since the response of each request is less extensive. This approach is promising when using the present invention in the context of portable communication devices in parallel to the development of the process of one of the activities.

[ Please replace the paragraph beginning on ~~page 11, line 2 and ending on page 11,~~  
line 11, with the following amended paragraph: ✓

The foregoing and additional features and characteristics of the present invention will become more apparent from the following detailed description considered with reference to the accompanying drawing figures in which:

A<sup>3</sup> ~~Fig. 1~~ schematically depicts an information support system comprising an information support computer and an information terminal;

~~Fig. 2~~ schematically depicts an information support computer;

~~Fig. 3~~ schematically illustrates an information terminal; and

~~Fig. 4 shows~~ Figs. 4A-4D show an example of information that the information support computer is arranged to provide to an information terminal in the case of mounting a specific bearing using a specific method.

[ Please replace the paragraph beginning on ~~page 18, line 11 and ending on page 18,~~  
line 16, with the following amended paragraph: ✓

A<sup>4</sup> An example of how the present invention can be used to provide information support is presented in ~~Fig. 4~~ Figs. 4A-4D. ~~Fig. 4 represents~~ Figs. 4A-4D represent an example of using the information support system according to the present invention to obtain information regarding mounting a bearing having the code 1380 EKTN9. The

A<sup>4</sup> arrows in ~~Fig. 4~~ Figs. 4A-4D identify the sequence of displays presented on the presentation means (e.g., display).

[ Please replace the paragraph beginning on ~~page 18, line 17,~~ and ~~ending on page 19,~~ line 15, with the following amended paragraph: /

The user of the information support system 1, more specifically the user at the information terminal 5, accesses the appropriate site (e.g., a website) and inputs the code 1380 EKTN9 as shown in the uppermost screen in ~~Fig. 4~~ Fig. 4A in order to initiate the assembly or gathering of support information about a product. This code can be obtained from the product, the box or other packaging in which the product is contained or other suitable packaging materials associated with the product. The second screen in ~~Fig. 4~~ Fig. 4A shows the status of the presentation means 309 (e.g., display) after the user has input the code for the particular bearing. As can be seen, the information support computer 3 responds by asking for further information. For this specific bearing, there are three alternatives available for mounting the bearing, namely mounting the bearing on a tapered shaft, mounting the bearing on an adapter sleeve or mounting the bearing on a withdrawal sleeve. The user then selects the appropriate mounting application. In this particular case, the user is interested in support information regarding mounting the bearing on a tapered shaft and so the user selects "mounting on tapered shaft". This information is transmitted to the information support computer 3 which responds as shown in the third display in ~~Fig.~~

A<sup>5</sup>  
4 Fig. 4A by asking which of several mounting procedures is of particular interest. In this case, two options are available for mounting the bearing, either mechanical mounting or hot mounting. In this example, the user selects the "mechanical" mounting procedure.

[ Please replace the paragraph beginning on page 19, line 16 and ending on page 20, line 6, with the following amended paragraph: ]

After this information is transmitted to the information support computer 3, the information support computer 3 responds, as shown in the fourth and final screen or display of ~~Fig. 4~~ Fig. 4A, and which continues in Figs. 4B-4D, by transmitting the necessary support information regarding the mounting procedure for mechanically

mounting the particular bearing on a tapered shaft (i.e., the activity procedure information).

A<sup>6</sup>  
The transmitted information can also include, as noted above, information such as precautions that should be taken or that personnel should be aware of when performing the mounting procedure (e.g., the need for a clean environment), and information regarding recommended tools to be used when performing the mounting procedure. It is to be noted that in the transmitted information from the information support 3 it is possible for a user to download further information concerning specific procedures and tools.